

Marko Orešković, M.Sc.

Head of IT | NIS2 & Healthcare IT Security

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ABOUT

IT professional with 20+ years of experience in infrastructure management, information security and IT governance. Specialised in NIS2 compliance, healthcare IT and multi-site operations management. Certified ISO 27001 and ISO 9001 Internal Auditor.

EDUCATION

Faculty of Transport and Traffic Engineering, University of Zagreb

Specialisation: Information and Communication Technologies · Graduated: 2004.

CERTIFICATIONS & ADDITIONAL QUALIFICATIONS

Master of Engineering in Traffic Technology (Mag. ing. traff.) - University of Zagreb

CISCO CCNA - May 2008

StarAudit-AB, StarAudit-FD, StarAudit-PF - March 2018

ISO 27001:2013 Internal Auditor, Bureau Veritas - April 2019

ISO 9001:2015 Internal Auditor, Bureau Veritas - April 2019

LANGUAGES

English Full professional proficiency · **Croatian** Mother tongue

COMPUTER LITERACY

NIS2 & Compliance	GDPR, NIS2 Directive, ISO frameworks	Information Security	Firewall, BCM, Security awareness
Microsoft Azure	M365, Microsoft Entra ID, Exchange Online	Virtualisation	VMware, Proxmox, Hyper-V
Servers & Storage	Clustering, NAS/SAN, Backup & DR	Network Technologies	LAN/WAN/SAN, Wireless, VPN
Healthcare IT	PACS, RIS, BIS, medical network environments	Digital Forensics	PC and mobile systems
Linux	Server and desktop environments	VoIP	3CX, Asterisk PBX
IT Documentation	Procedures and methodologies	Office Tools	Microsoft 365, Google Workspace

PROFESSIONAL EXPERIENCE

Head of Information Technology

2023 - Present

Arsano Medical Group d.o.o. · Zagreb · arsanomedical.com

Private healthcare group operating 10 medical facilities across Croatia and Slovenia, covering specialised hospitals, polyclinics and diagnostic centres.

- Leading IT operations and strategy for a group of 10 healthcare facilities, supporting approximately 250 staff across Croatia and Slovenia - with direct responsibility for infrastructure, security, continuity and compliance.
- Managing NIS2 Directive implementation for critical healthcare infrastructure - including gap analysis, development of information security policies and procedures, and alignment with GDPR requirements.
- Centralising and standardising IT operations across all group facilities, consolidating infrastructure management and establishing group-wide IT governance standards.
- Managing and developing an internal IT team as well as external vendors, coordinating day-to-day operations and longer-term infrastructure projects across multiple sites.
- Overseeing IT vendor relationships and contracts, including hardware and software procurement, SLA management and service provider performance monitoring.

EU Funding Consultant

2022 - 2023

Growth Strategies d.o.o. · Zagreb · growthstrategies.hr

Croatian consultancy specialising in EU fund applications, feasibility studies and project lifecycle management.

- Preparing investment project documentation and feasibility studies for EU co-financing applications across IT, infrastructure and mixed-sector projects.
- Managing public procurement procedures and project documentation, ensuring compliance with EU regulatory and reporting requirements.

CEO / Director

2019 - 2022

One tech d.o.o. · Zagreb · onetech.hr

IT services company providing infrastructure, cloud and support services to SME clients.

- Founding and managing a small IT company of 3-5 people, delivering infrastructure, cloud and technical support services to a portfolio of 15+ SME clients.
- Responsible for all business operations - client acquisition and management, service delivery oversight, vendor relationships and financial management.
- Providing hands-on consulting and implementation services across server infrastructure, cloud migration, networking and IT support.

IT Consultant

2016 - 2019

Fleksbit d.o.o. · Zagreb · fleksbit.hr

Zagreb-based software development company serving domestic and international clients with custom software solutions and complex IT systems.

- Working as an external IT contractor, providing infrastructure consulting, system integration and technical advisory services across client projects.
- Supporting infrastructure design, server environments and network configuration for the company's client portfolio.
- Advising on IT architecture decisions and supporting implementation of complex technical systems alongside internal development teams.

ICT Presales Consultant

2017 - 2018

Proaxis d.o.o. · Zagreb · proaxis.hr

Croatian IT distributor managing Allied Telesis, Advantech Smartworx (Industrial IoT/Networking) and Ruckus Wireless (Enterprise WiFi).

- Technical presales for enterprise networking products - solution design, proof-of-concept preparation and technical documentation for client engagements.
- Delivering technical training and product workshops for partner companies and resellers, covering product capabilities and implementation best practices.
- Supporting the full presales cycle from initial technical discovery through to proposal documentation, project handover and post-sales support.

IT Management & Consultancy

2011 - 2016

Self-employed · Zagreb

- Providing IT consulting, infrastructure setup and technical support services to SME clients across Zagreb and the wider region.
- Designing and implementing backup systems, cloud environments and IT workflows tailored to individual client requirements.
- Preparing regular technical and operational reports for client management, covering system performance, incidents and infrastructure recommendations.

PACS Network Specialist

2009 - 2010

Shimadzu Corporation d.o.o. · Zagreb · shimadzu.com

- Implementing FUJIFILM Synapse PACS in hospital environments (KBC Zagreb, KBC Split, KBC Osijek) - covering server installation, diagnostic workstation deployment and medical network configuration.
- Designing and deploying VPN and IT infrastructure connecting regional offices in Sarajevo (BIH) and Belgrade (SRB).
- Supporting the rollout of the local SAP environment, aligning internal business processes with corporate ERP standards.
- Conducting ISO 9001 internal audits and supporting quality control procedures for IT service delivery.

ICT System Engineer

2006 - 2009

S.D. Informatika d.o.o. · Velika Gorica · sdinformatika.hr

- Administering server infrastructure, including high-availability clusters, virtualisation (VDI) and enterprise desktop environments for business clients.
- Deploying and configuring firewalls, security protocols and remote connectivity solutions for client networks.
- Supporting ISO 9001 implementation and quality control processes within the IT service delivery lifecycle.

IT Professional

2003 - 2005

Ministry of Justice, County Court · Velika Gorica

- Providing end-user IT support, systems maintenance and infrastructure planning for the court's ICT environment.
- Delivering IT training to court staff on Case Management Systems and internal digital workflows.
- Managing AV and secure communication systems for high-security judicial proceedings, including protected witness programmes.